



SERVICE BULLETIN

PRODUCT: LCD Monitor
BULLETIN: MON01-001
MODEL: ALL 17" and 18" MODELS

SUBJECT: Part Number Information

BACKGROUND: Samsung 17" models with E2 panels may have a dark or faded area of video around the edge of the LCD panel. Samsung 18" models have an image retention problem on the early LCD monitors manufactured with E2 panels.

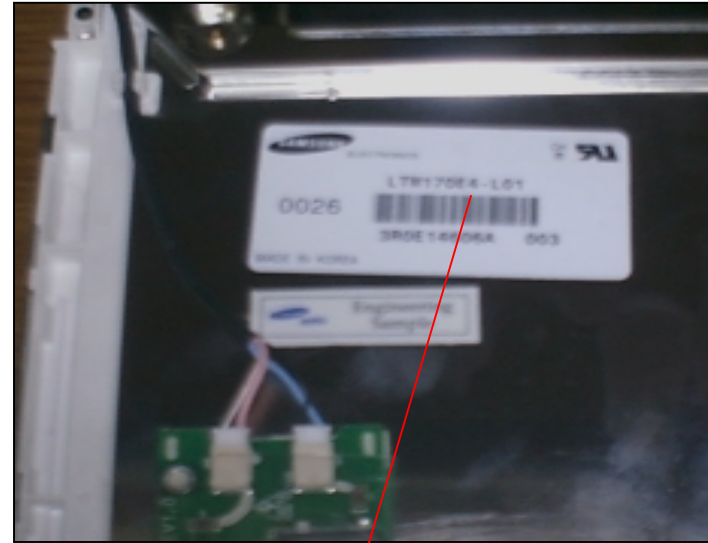
SOLUTION: Samsung will now use E4 panels in its production of 17" models and E3 panels in its production of 18" models. With the application of the new panels there will be an improvement in quality and a reduction in the number of complaints. See page 2 for additional information.

PARTS LIST: See page 3 for the parts information and changes made by model.

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Early Version 17" E2 Panel



Later Version 17" E4 Panel

The early version LT170E2-131 panel and later version LTM170E4-L01 are not interchangeable. Any complaints regarding the edge color being faded on the E2 panel must be dealt with by either exchanging the monitor, or by replacing the LCD panel, main PCB, and inverter PCB.

Panel Type	Model	SyncMaster	LCD Panel Part No.	Main PCB Part No.	Inverter Board Part No.	TUNER
●LT170E2-131 17" E2 PANEL	LSA700SN/XAA	700TFT	BN07-10001D	BN94-00022B	BN44-00029A	
	DV17MSSAN	770TFT	BN07-10001D	BN94-00022C	BN44-00029A	
	DV17MSSANC	770TFT	BN07-10001D	BN94-00022C	BN44-00029A	
	DV17MSSANP	770TFT	BN07-10001D	BN94-00022C	BN44-00029A	
	ML17NSSSS	170MP	BN07-10001D	BN94-00034D	BN44-00029A	BN98-00011C
	GR17MSSAS	170T	BN07-10001D	BN94-00046A	BN44-00029A	
	ML17XSSSS	170MB	BN07-10001D	BN94-00049B	BN44-00029A	None
●LT181E2-131 18" E2 PANEL	GR18MSSSS	180T	BN07-10001E	BN94-00052A	BN44-00029A	
	LSA800SN/XAA	800TFT	BN07-10001E	BN94-00003L	BN44-00029A	
	GT18MSSSS	180T	BN07-10001E	BN94-00077A	BN44-00029A	
●LTM170E4-L01 17" E4 PANEL	ML17NSSSS	170MP	BN07-00018A	BN94-00034P	BN44-00038A	BN98-00011C
	ML17XSSSS	170MB	BN07-00018A	BN94-00034R	BN44-00038A	None
	CN17BSAS	170T	BN07-00018A	BN94-00071B	BN44-00038A	
	CN17ASAN	770TFT	BN07-00018A	BN94-00071A	BN44-00038A	
	CN17ASAB	770TFT	BN07-00018A	BN94-00071A	BN44-00038A	
●LTM181E3-132 18" E3 PANEL	GT18MSSSS	180T	BN07-00019A	BN94-00077A	BN44-00029A	